DA VINCI® ONSITE®
Maximize up-time with remote access capabilities

ONSITE ACCESS

*da Vinci OnSite* is a service feature that allows the *da Vinci* Surgery Technical Assistance Team (*dVSTAT®*) to remotely monitor your system status for real-time diagnostic feedback.

REAL-TIME DIAGNOSIS
*dVSTAT* can remotely access system logs for pre-operative and intra-operative troubleshooting, to rapidly diagnose, and in some cases resolve, issues without dispatching a Field Service Engineer.

INCREASED DIAGNOSTIC ACCURACY
With *OnSite*, your OR staff no longer needs to relay system log information phone to the *dVSTAT* team, minimizing miscommunication and maximizing patient care.

REMOTE SOFTWARE UPDATES*
Remotely deliver *da Vinci Xi®* Surgical System software via *OnSite* Remote Access. This allows Intuitive Surgical to remotely update your *da Vinci Xi* System with the latest software version.

ONSITE MONITORING**
Remote monitoring of your *da Vinci* Surgical System can provide potential benefits that help to maximize patient throughput.

RAPID ISSUE RESOLUTION
*OnSite* automatically uploads system logs to Intuitive Surgical following each procedure.** This data provides a *dVSTAT* Support Engineer with the necessary information to accurately identify potential system issues and reduce on premises repair time.

PROACTIVE MONITORING
Proactive monitoring and log review of system performance assists with ongoing preventive maintenance. Because problems are found before they happen, proactive monitoring can reduce unplanned service events.

* Available only for the *da Vinci Xi* platform.
** Only available on select *da Vinci* service plans.
*** System must be powered on and connected to a Local Area Network. (LAN).
How much does OnSite® cost?

OnSite Access is provided as part of the da Vinci® Service Plan coverage at no additional charge. Internet connectivity provided by the customer is required.

What are the minimum network requirements for the OnSite upgrade?

OnSite Access utilizes any existing 10/100/1000 Mb ethernet connection or 802.11 b, g or n wireless network in the OR that has access to the internet. OnSite can be configured to the specifications provided by your organization’s IT department.

Can a Technical Support Engineer remotely control the robotic arms or other components of the da Vinci Surgical System during surgery?

No, a Technical Support Engineer can only passively monitor the system and cannot remotely control the system when used in surgery. The System can continue to be used during passive monitoring.

What type of information is transmitted?

Only da Vinci Surgical System logs/event messages are transmitted. The system does not store, transmit patient data, pictures, or video. The system does not interface with any of the customer’s internal network resources such as a HIS, RIS, or PACS systems.

TO LEARN MORE ABOUT **ONSITE**

CALL INTUITIVE SURGICAL CUSTOMER SERVICE AT

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For Important Safety Information, indications for use, risks, full cautions and warnings, please refer to www.davincisurgery.com/safety and www.intuitivesurgical.com/safety.

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