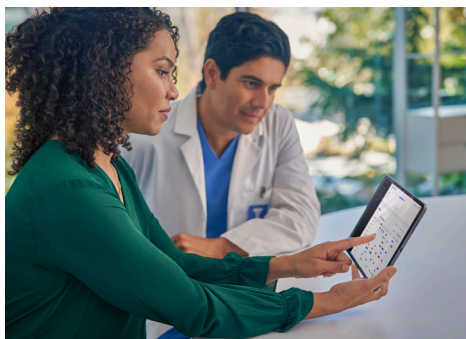


Genesis – Advancing operational excellence

The Intuitive Genesis team offers specialized consulting services and training programs to help hospitals **standardize processes** to help reduce variation, **optimize resources** to improve operational efficiencies, and **expand access** to enable growth with the goal to reduce the total cost of care in robotics programs using Intuitive technologies and digital solutions.



Consulting services

Program management – Enhance your robotics service line's efficiency, quality, and effectiveness by integrating data-informed decisions, continuous improvement of processes, and proven best practices, all aligned with your organization's strategic goals.

Access Management – Evaluate current and future access, staffing, and technology needs to meet the demand for your robotics program. Integrate scheduling processes, OR block schedule recommendations, and staffing models to maximize system utilization, including after-hours and weekends.



Workflow evaluation and design – Improve OR and reprocessing workflows in robotic service lines by evaluating your current state and implementing standardized processes and training strategies which can help improve non-operative efficiencies, reduce variability, and increase predictability.

Cost containment evaluation – Evaluate current inventory management processes to eliminate waste, improve efficiencies, and reduce your robotics service line costs. Create preference cards, accurate par levels, and trays based on program needs. Improve processes for instrument-related return merchandise authorizations (RMAs) and endoscope exchanges.



Training programs

New system integration (NSI) program – Streamline the startup process by introducing setup and standardization best practices, OR training, and reprocessing training when integrating Intuitive technologies into your hospital.

OR staff – Establish OR staff alignment and proficiency with Intuitive technology through on-site training, such as OR staff in-service, OR room layout/operational support, OR standardization, OR workflow, and task overlap.

Reprocessing – Streamline endoscope and instrument reprocessing through on-site training to review point-of-use preparation and validation techniques, preserve instrument life cycles, and help maximize instrument reliability.

Scaling OR best practices to help create a culture of perioperative team empowerment

Leverage our portfolio of resources developed to help you build an effective perioperative team, identify opportunities for improved efficiencies throughout the OR, and potentially expand your robotics service line for appropriately selected patients.



Streamlining processes to help you optimize use of your Intuitive instruments and accessories

Access a selection of resources created to help you establish da Vinci® endoscope and instrument reprocessing best practices, maximizing instrument reliability and preserving instrument life cycles.

For additional support, email:
reprocessing.americas@intusurg.com

or visit:
<https://manuals.intuitivesurgical.com>



Important safety information

For product intended use and/or indications for use, risks, cautions, and warnings and full prescribing information, refer to the associated user manual(s) or visit <https://manuals.intuitivesurgical.com/market>. For summary of the risks associated with surgery refer to www.intuitive.com/safety.

Intuitive's Privacy Notice is available at www.intuitive.com/privacy.

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