

Privacy Policy

Last Updated: **April 16, 2019**

PRIVACY POLICY

Intuitive Surgical, Inc. ("**Intuitive**") takes your privacy seriously. We want you to know how we collect, use, share, and protect your personal data.

This Privacy Policy tells you:

1. What personal data we collect
2. How we use your personal data
3. How we share your personal data
4. How we protect your personal data
5. Your choices regarding your personal data
6. Information specific to non-U.S. users
7. Changes to this Privacy Policy

This Privacy Policy applies only to personal data that we collect on the IRIS mobile application and to the associated website (the "App") as it may be modified, relocated and/or redirected from time to time.

If you do not want us to handle your personal data as described in this Privacy Policy, please do not use the App. If you reside outside the U.S., please do not use this App. It will not be fully functional for you.

Personal data means information that relates to you as an individually identifiable person, such as your name, e-mail address, and mobile number.

1. WHAT PERSONAL DATA WE COLLECT

CHILDREN'S ONLINE PRIVACY PROTECTION ACT COMPLIANCE

We do not collect any information from anyone under 13 years of age. The App, products and services are all directed to people who are at least 13 years old or older. If you are under the age of 13, you are not authorized to use the App.

a) Information You Give Us

We collect personal data that you voluntarily share with us through the App. For example, we collect information from you when you log into the App.

The personal data you might provide us may include:

- First Name and Last Name
- Username
- Password
- Email Address
- Phone Number
- Contact Preference
- IP Address

- Session information

We do not collect other information from you through the App.

b) Non-Personal Data

The App permits the user to access a patient database at the user's hospital and to send a request for a three-dimensional image of the hospital's CT scans for a patient in that database. The request in the App triggers the transmission of the CT scans from the hospital's database to a third-party service provider, which de-identifies the CT scans and transmits the de-identified scans to Intuitive. Intuitive generates the three-dimensional image. It is then re-identified by the third-party service provider and made available for viewing by you through the App. App data is also encrypted and stored on the iOS device hosting the App.

c) Do We Use Cookies?

Yes. Cookies are small files that the App or our service provider transfers to your computer's hard drive through your Web browser that enables the App's or service provider's systems to recognize your browser and capture and remember certain information. We use cookies to help us understand how users use the website associated with the App. For example, cookies gather information about how long you spend on a web page so that we can understand what web pages are of most interest to users.

If you prefer, you can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off cookies by adjusting your browser settings. If you turn off your cookies, some of the features on the website associated with the App may not function properly.

Your 'Do Not Track' Browser Setting

We do not support the Do Not Track (DNT) browser setting in the App or on the associated website. DNT is a preference you can set in your browser's settings to let the websites you visit know that you do not want the websites collecting your personal data.

d) Information You Provide To A Third Party

The App includes links from the App to sites or applications operated by a third party ("**Third-Party Sites**"). Intuitive does not control any Third-Party Sites and is not responsible for any information they may collect. The information collection practices of a Third Party Site are governed by its privacy policy.

2. PURPOSES FOR WHICH WE USE THE PERSONAL DATA WE COLLECT

We use the information we collect to serve you and improve your experience on the App. Some examples include:

- providing support and preventative maintenance of the App

We use de-identified information for a variety of purposes, including:

- providing support and preventative maintenance of the App
- improving Intuitive products or services
- ensuring compliance with applicable laws and regulations
- providing a general resource for Intuitive's research and business development

- relationship management, including but not limited to a. proctoring and other activities, b. procedure reporting, and c. customer efficiency and cost saving

Data Retention

We retain your personal data in accordance with our data retention policies and for as long as commercially reasonable after the end of our relationship.

3. HOW WE SHARE THE PERSONAL DATA WE COLLECT

We do not sell or rent your personal data to third parties. The following are some of the ways we share your personal data:

- **Affiliated Companies:** Intuitive may also share your personal data with other companies in the our family of companies as necessary to respond to your requests.
- **Third Party Service Providers:** We will share your personal data with third party service providers under contract with Intuitive to help us provide services to you. The following is an example of the third party service providers with which we share your personal data and our purpose for doing so:
 - **Third-party Processors:** Through the App, you transmit your order information to a third party processor to process your order.
- **Required Disclosures:** We may be required to share personal data in a court proceeding, in response to a court order, subpoena, civil discovery request, other legal process, or as otherwise required by law.
- **Legal Compliance and Protections:** We may disclose account and other personal data when we believe disclosure is necessary to comply with the law or to protect the rights, property, or safety of Intuitive, our users, or others. This includes exchanging personal data with other companies and organizations for fraud protection and credit risk reduction.
- **Corporate Transactions:** We reserve the right to disclose and transfer your data, including your personal data:
 - To a subsequent owner, co-owner, or operator of the App or successor database.
 - In connection with a corporate merger, consolidation, bankruptcy, the sale of substantially all of our membership interests and/or assets or other corporate change, including to any prospective purchasers.

4. HOW WE PROTECT THE PERSONAL DATA WE COLLECT

The security and confidentiality of your personal data is important to us. We have technical, administrative, and physical security measures in place to protect your personal data from unauthorized access or disclosure and improper use.

It is important for you to protect against unauthorized access to your password and to your device. Be sure to log off after you are finished using the App.

Please note that despite our reasonable efforts, no security measure is ever perfect or impenetrable, so we cannot guarantee the security of your personal data.

5. HAVE QUESTIONS?

If you have any questions about this Privacy Policy, we'll do our best to answer them promptly. You can contact us at: data.privacy@intusurg.com.

6. REGION-SPECIFIC INFORMATION

This App is not intended for use outside the United States, and we cannot support the functionality of the App outside the United States.

7. CHANGES TO THIS PRIVACY POLICY

If we change this Privacy Policy, we will update those changes at the appropriate link and update the Privacy Policy modification date above.